

FREQUENTLY ASKED QUESTIONS

What are the hours of operation of the Senior Outreach Office?

Tuesday to Thursday
9:00 am - 1:00 pm
780-786-2416 Ext. 228

Can I get my Income Tax done there?

We provide FREE income tax preparation for all those that have low income. There is no age restriction.

Can you find me a ride to Edmonton to see the Doctor?

We have volunteer drivers that will drive you to medical and dental appointments. The fee you pay the driver depends on the distance you are going.

Can you help me with the CPP and OAS forms?

As well as having the forms on hand, we will gladly assist you in filling them out.

Can you find someone to help me with the yard work?

If you need your lawn mowed, your sidewalk shoveled, need some light housekeeping or small repairs done, we can provide contacts to assist you.

Absolutely! If you are a shut-in or know of one that would like a friendly phone call to check in and see how they are doing, please contact us.

LOCATION

Town of Mayerthorpe

FCSS

Senior Outreach

4909—52nd Street
P.O. Box 420
Mayerthorpe, AB T0E 1N0
Phone: 780-786-2416
Ext. 228
Fax: 780-786-4590
senior@mayerthorpe.ca

Hours of Operation:
Tuesday to Thursday
9:00 a.m. to 1:00 p.m.



www.mayerthorpe.ca

SENIOR OUTREACH

Keeping you informed!



DID YOU KNOW??

You should get a Seniors Financial Assistance application package in the mail six months before your 65th birthday. If you did not get this package, call the Alberta Supports Contact Centre at [1-877-644-9992](tel:1-877-644-9992).

FCSS and SENIOR OUTREACH

CONNECTIONS

We are able to connect you with necessary services according to your needs. Some examples are:

- Lawn care
- Snow removal
- Housekeeping services
- Emergency response systems

We can help you:

- Access internet information
- Draft letters
- Research information

We are open to assisting you with whatever we can, so please feel free to ask! If we aren't able to provide the service you need on site, we will help you find the direction you need from here.

WEST END BUS

Our West End Bus coordinator organizes recreational trips for seniors to various locations including shopping trips, casino evenings, theatrical events, etc.

Currently there are weekly trips scheduled, with new trips being advertised regularly.

This service is offered for Mayerthorpe and surrounding areas.



INFORMATION & ASSISTANCE

This service is offered directly from the Senior Outreach Office. You are welcome to call or Visit our office. We are pleased to provide Information regarding seniors' programs and benefits offered by Federal, Provincial and Municipal Governments.

We will assist you in accessing these programs and help you with any difficulties you might meet when dealing with government departments and agencies, as well as assist you in filling out any necessary forms or paper-work.

